

This notice is regarding a cyber security ransomware attack at Blackbaud, Inc., a company that provides Burke Rehabilitation Hospital with fundraising software. On July 27, 2020, Burke's Privacy Office learned that a cyber criminal gained access to Blackbaud's systems between February 7, 2020 and May 20, 2020 and acquired copies of customer databases with the purpose of extorting ransom for the information they gained. Blackbaud represented it paid an undisclosed amount and the cyber criminal destroyed the files.

Burke determined that the database contained some patients' information, including their names, addresses, date(s) of treatment, department(s) of service, treating physician(s) and potentially date of birth and reason for visit. No social security numbers, credit card information or financial information was affected by this incident and it did not involve access to any of Burke's systems or medical records.

Burke began mailing letters to affected patients on September 25, 2020. If you believe you were impacted by this incident and do not receive a letter by October 15, 2020, please call 1-833-752-0846. We recommend you review the statements you receive from your healthcare providers. If you see services you did not receive, please contact the provider immediately.

We take this incident very seriously. To help prevent something like this from happening again, we are examining our vendor relationship with Blackbaud and evaluating their security safeguards.