

The Burke Rehabilitation Hospital's Charity Care Policy

Plain Language Summary - Updated 3-2-22

Consistent with The Winifred Masterson Burke Rehabilitation Hospital's mission of providing care to needy persons and financially distressed persons in a manner that preserves the dignity of the individual, Burke Rehabilitation Hospital provides charity care to patients who are unable to pay for all or a portion of their bill. The Burke Rehabilitation Hospital's provision of charity care is not limited to the Burke Rehabilitation Hospital's primary service area of inpatient care. No individual will be denied medically necessary hospital services based on a demonstrated inability to pay for those services. Patients who fully cooperate and complete an application for charity care on a timely basis will receive a prompt formal assessment and a written response.

All essential health care services, inpatient and outpatient, shall be available to all individuals under the Burke Rehabilitation Hospital's charity care policy.

Patients without sufficient income qualify for 100% charity care if their family income is at or below 200% of the annually published Federal poverty guidelines. Please refer to the current charity care income guidelines (attached) for sliding scale eligibility amounts. Documentation and verification of income will be requested during the application process.

Burke does not charge FAP-eligible individuals full charges for any medically necessary services. Uninsured inpatient gross charges are reduced to amounts generally billed (AGB) to Medicare based on the CMG calculation for Inpatient rehabilitation services. No balance bills are sent to the patient. Uninsured outpatient services are reduced to the Medicare generally billed rate for ambulatory rehabilitation services. Any charity care discount is applied after this reduction.

The Burke Rehabilitation Hospital recognizes that the need for charity care may be a sensitive and personal issue for recipients. Confidentiality of information and preservation of individual dignity shall be maintained for all who seek charitable services.

If you are interested in applying for financial assistance or need assistance with the application process, please call our Patient Financial Services Department at 914-597-2329, located at 785 Mamaroneck Ave, White Plains, NY 10605, Alexander Building 3rd floor. Please note before being accepted to Burke's charity care program, you must if applicable apply for Medicaid / No Fault / Workers Compensation insurance program.

The Burke Rehabilitation hospital only uses an Income test to determine Charity Care eligibility. The financial required income documentation include:

- Income Tax Returns
- Social Security Statements
- Pension / Annuity Statements

- W2, Paystubs

The Burke Rehabilitation Hospital's measures to publicize our Charity Care policy within the community include:

- Posting the policy on the hospital's website (www.burke.org)
- Posting the policy in the hospital's admissions office
- Providing the policy in writing to patients upon admission
- Providing the policy upon request.

Copies of the FAP, FAP Summary and FAP application form can be found on our website: <https://www.burke.org/community/resources/charitablecare> and at various locations throughout the Hospital at 785 Mamaroneck Avenue, White Plains, NY 10605, in the following areas:

- Patient Financial Services
- Admitting Office:
- Care Giver Center
- Case Management Department

The plain language summary, the FAP and the FAP application form are also available in Spanish.