

# Burke Rehabilitation Hospital

## Patient Visitation Policy

*We understand what an essential role visitors play in the patient experience and we welcome you to Burke. Safety remains our top priority and we are following guidelines provided by the NYS Department of Health to allow limited visitation.*

**Visiting hours start promptly at 5:00 p.m. and end promptly at 7:00 p.m. daily.**

For times outside of visitation hours, we encourage you to connect with your loved ones via FaceTime or similar technologies.

- Visitors will be issued a new surgical face mask that must be worn all throughout their time at the hospital.
- Upon entering the lobby, visitors will have their temperature taken at one of our kiosks and asked a series of questions to rule out potential exposure. If you have answered "yes" to any question, you will be unable to visit.
- Visitors will be required to provide contact information for contact tracing purposes.
- ID will be required at check-in (License or other government issued ID preferred).
- Visitors must be over 18 years of age.
- **Each patient is permitted one visitor per day.**
- Visitors must remain in the patient's room, and are required to wear a mask at all times during their visit (patients are also required to wear masks).
- To reduce unnecessary exposure to others, visitors will not be allowed to wait in the lobby or visit the Cafeteria, which is closed to the general public at this time.
- Visitors must maintain social distancing.
- Visitors must practice rigorous hand hygiene.
- When visiting a COVID positive patient, visitors will be provided and must wear a surgical mask, face shield, gown and gloves.
- Visitors must follow staff instructions regarding specific precautions for each patient.
- When visiting hours are over, all visitors must promptly leave the Hospital.
- Anyone who does not adhere to these guidelines will be required to leave the hospital.
- The above visitation policy is posted to [www.burke.org](http://www.burke.org)